FRIENDS AND FAMILY TESTS - 2019

The practice collates information from patients that have attended the surgery and ask them to let us know whether **based on their last visit** they would recommend our surgery to their Friends and Family. We take feedback by SMS text or by paper copies at the surgery.

This data informs us as follows:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
Total Responses:	76												76
													100%
Extremely Likely:	65												65
													85.51%
Likely:	8												8
													10.53%
Neutral:	1												1
													1.32%
Unlikely:	1												1
													1.32%
Extremely Unlikely:	1												1
													1.32%
Don't Know:	0												0
													0.00%