

Responses Overview Closed

Responses

593



Average Time

02:07



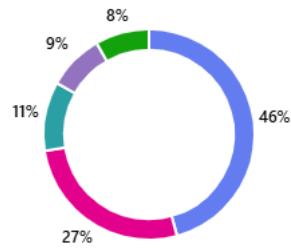
Duration

11 Days



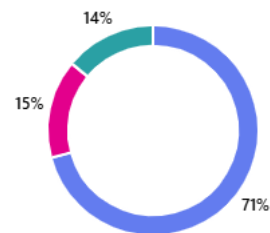
1. Thinking about your recent contact with your GP practice, how easy was it for you to seek medical care or advice? This could include contact with a healthcare professional in person, through a telephone call, video consultation, or written interaction (email / text message / online form).

● Extremely easy	271
● Somewhat easy	159
● Neutral	63
● Somewhat not easy	51
● Extremely not easy	49



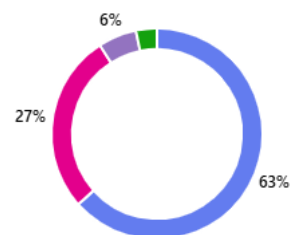
2. How do you feel about the length of time you waited for care or advice after first contacting the practice?

● I received care or advice as soon as I thought was necessary	420
● I should have received care or advice a bit sooner	90
● I should have received care or advice a lot sooner	83



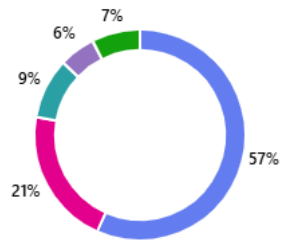
3. Which of these was the main way you received care or advice on this occasion?

● In person	376
● A telephone call	163
● A video consultation	0
● A written interaction (e.g. email/text message/letter)	35
● Other	19



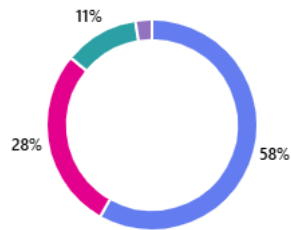
4. How well did that work?

Extremely well	336
Somewhat well	125
Neutral	55
Somewhat not well	33
Extremely not well	44



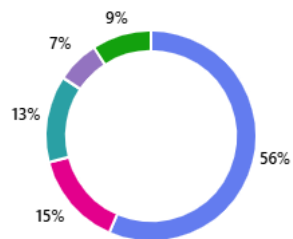
5. Overall, thinking about the reason you wanted care or advice, were your needs met?

Yes, definitely	345
Yes, to some extent	165
No, not at all	68
Don't know/can't say	15



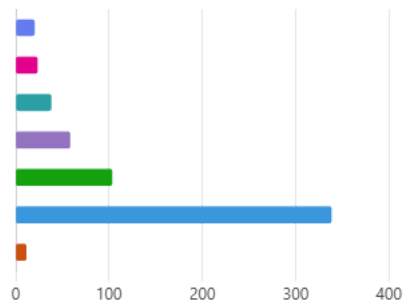
6. Overall, how would you describe your experience of your GP practice on this occasion?

Positive	335
Above average	86
Average	79
Below average	39
Negative	54



7. How old are you?

Under 25	20
25 - 35	23
35-44	38
45-54	58
55 - 64	103
65 or over	338
Prefer not to say	11



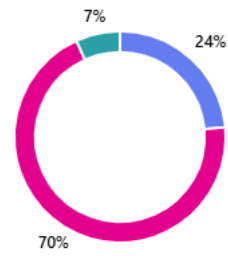
8. What gender do you identify as?

● Female	338
● Male	244
● Non-binary	0
● Other	0
● Prefer not to say	9



9. Do you identify as a person with a disability?

● Yes	139
● No	412
● Prefer not to say	40



10. What is your ethnic group?

● White British (English, Irish, Scottish, Welsh, Northern Irish)	496
● Gypsy or Irish Traveller	1
● Other White Background	51
● Mixed Caribbean	0
● Mixed African	2
● Mixed Asian	4
● Other Mixed Background	3
● Indian	5
● Pakistani	0
● Bangladeshi	1
● Chinese	1
● Other Asian Background	3
● Black African	8
● Black Caribbean	0
● Other Black Background	0
● Arab	0
● Other ethnic background	2
● Prefer not to say	14

