

STATEMENT OF PURPOSE

Provider Details

Provider Name: Beechfield Medical Centre

Main Site: Beechfield Gardens Spalding Lincolnshire PE11 1UN

Branch Site: Beechfield West Medical Centre 210 Pennygate Spalding Lincolnshire PE11 1LT

Telephone: 01775 724088

Our Vision

To provide safe, effective, responsive and compassionate healthcare that improves the health and wellbeing of our patients and communities through high-quality, accessible primary care services.

Our Mission

Beechfield Medical Centre is committed to delivering person-centred healthcare that is responsive to the needs of our population. We aim to provide timely access to the right healthcare professional, promote prevention and self-care, reduce health inequalities and work collaboratively with patients and partner organisations to improve outcomes.

Regulated Activities

The practice is registered with the Care Quality Commission to carry out the following regulated activities:

- Treatment of disease, disorder or injury
 - Diagnostic and screening procedures
 - Family planning services
 - Maternity and midwifery services
 - Surgical procedures
-

Who We Serve

Beechfield Medical Centre provides NHS primary medical services to patients registered with the practice across Spalding and the surrounding rural communities.

We provide services to people of all ages and backgrounds, including:

- Children and young people
 - Working age adults
 - Older people
 - Patients living with long-term conditions
 - Patients experiencing poor mental health
 - People with learning disabilities
 - Vulnerable and socially excluded groups
 - Housebound patients and care home residents
-

Services Provided

The practice provides a comprehensive range of primary care services including:

- General medical consultations
- Urgent and same-day care
- Long-term condition management clinics
- Chronic disease reviews
- Women's health services
- Cervical screening
- Family planning and contraceptive services
- Child health surveillance
- Vaccination and immunisation programmes
- Travel health advice and vaccinations
- Mental health support and monitoring
- Learning disability health checks

- Minor surgery procedures
- Anticoagulation monitoring
- Care home medical services
- Home visiting services for eligible patients
- Palliative and end of life care
- Health promotion and preventative care programmes

The practice also works closely with pharmacists, physiotherapists, mental health practitioners, social prescribing and community services to provide joined-up care.

Access to Services

Beechfield Medical Centre operates a Total Triage model to ensure patients receive care from the most appropriate clinician or service in a timely manner.

Patients can access care by:

- Online consultation
- Telephone contact
- Attending the practice in person

Alternative arrangements are available for patients who cannot access digital services. Reception staff can support patients to submit requests and access care through non-digital routes.

The practice also participates in Enhanced Access services, providing additional appointments outside core opening hours.

Our Objectives

The practice aims to:

1. Deliver safe, effective and evidence-based healthcare.
2. Provide timely access to the most appropriate healthcare professional through a clinically-led triage system.
3. Promote prevention, early diagnosis and proactive management of long-term conditions.

4. Improve health outcomes and reduce health inequalities across our patient population.
 5. Ensure patients are treated with dignity, respect and compassion.
 6. Support patients to make informed decisions about their care.
 7. Encourage patient participation and engagement through surveys, feedback and the Patient Participation Group.
 8. Maintain a skilled, competent and continuously developing workforce.
 9. Deliver services in partnership with community, voluntary and secondary care providers.
 10. Use digital technology appropriately while ensuring services remain accessible to those who are digitally excluded.
 11. Learn from incidents, complaints, compliments and patient feedback to continuously improve services.
 12. Promote equality, diversity and inclusion and make reasonable adjustments where required.
-

Quality and Safety

Beechfield Medical Centre is committed to maintaining high standards of clinical governance, patient safety and quality improvement.

The practice achieves this through:

- Clinical audit and quality improvement activity
 - Significant event and incident learning
 - Safeguarding arrangements for children and adults
 - Infection prevention and control procedures
 - Medicines management systems
 - Workforce training and development
 - Patient feedback and engagement
 - Compliance with NHS, CQC and Lincolnshire ICB requirements
-

Partnership Working

The practice works collaboratively with:

- Lincolnshire Integrated Care Board
- Local Primary Care Networks
- Community Nursing Services
- Mental Health Services
- Social Care Providers
- Care Homes
- Community Pharmacies
- Voluntary and Community Sector Organisations
- Secondary Care Providers

to ensure patients receive coordinated and integrated care.

Equality, Diversity and Inclusion

Beechfield Medical Centre is committed to providing equitable access to healthcare regardless of age, disability, ethnicity, gender, religion, sexual orientation or socioeconomic status.

The practice actively seeks to identify and address barriers to healthcare access and makes reasonable adjustments to support patients with additional needs.

Training and Education

Beechfield Medical Centre is an approved GP Training Practice and is committed to supporting the education and development of future healthcare professionals. We actively contribute to undergraduate and postgraduate training and foster a culture of continuous learning and professional development.

Review

This Statement of Purpose will be reviewed annually or sooner if significant changes occur to services, premises, leadership, registration arrangements or regulatory requirements.